

JOINING THE EVENT

Things to Note Before Joining:

Supported Browsers:

It is highly recommended that you use a PC or laptop (Windows 10) or Mac (MacOS) to watch this event and not a mobile device.

You will need to join the event using one of the supported browsers:

CHROME (Recommended), MICROSOFT EDGE or SAFARI

Firefox should also work but isn't as reliable as Chrome

Internet Explorer is **NOT** supported and will not work with the platform

Please check that your browser is up-to-date as some older versions are unsupported.

Checks:

In advance of joining the event, please make sure that your camera, microphone, speakers and firewalls are working correctly and will allow you to access the platform.

This system checker link will do this for you: <https://onlinevirtualevents.org/systemCheck.html>

Unfortunately, it seems that some NHS Trust firewalls may block access to the platform (Remo). If this is the case, we hope that you can join from a personal computer or that your IT team can resolve the issue for you.

To Join:

The event link - <https://event.onlinevirtualevents.org/e/2nd-south-west-acute-leukaemia-f/register>

- will direct you to the landing page for the event:

2nd South West Acute Leukaemia Forum

Start time
February 9th, 01:15pm - GMT
End time
February 9th, 08:00pm - GMT

Private Event

Event starts in:

Days Hours Minutes Seconds
10 : 21 : 04 : 06

Confirm my attendance!

Before the meeting has started, you can confirm your attendance by following the “**Confirm my attendance**” link. Please try again closer to the meeting if you encounter problems as it is likely that your email hasn't been added to the platform (when this is done will depend on the timing of your registration).

Once the countdown has reached zero, you will be able to **Join event now**:

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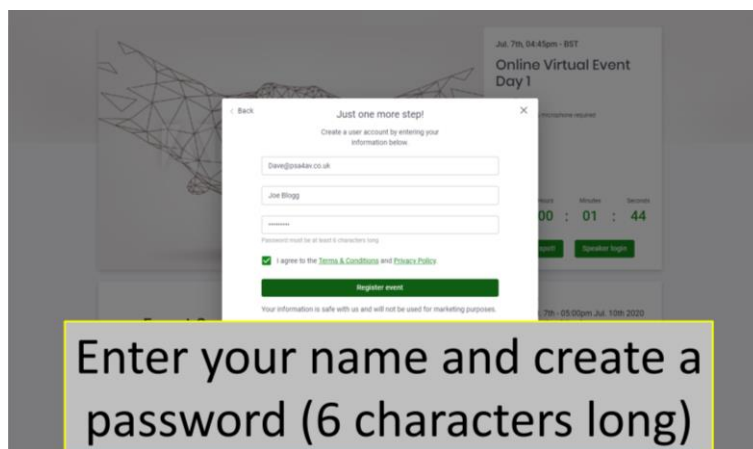
Join event now!

Required Information:

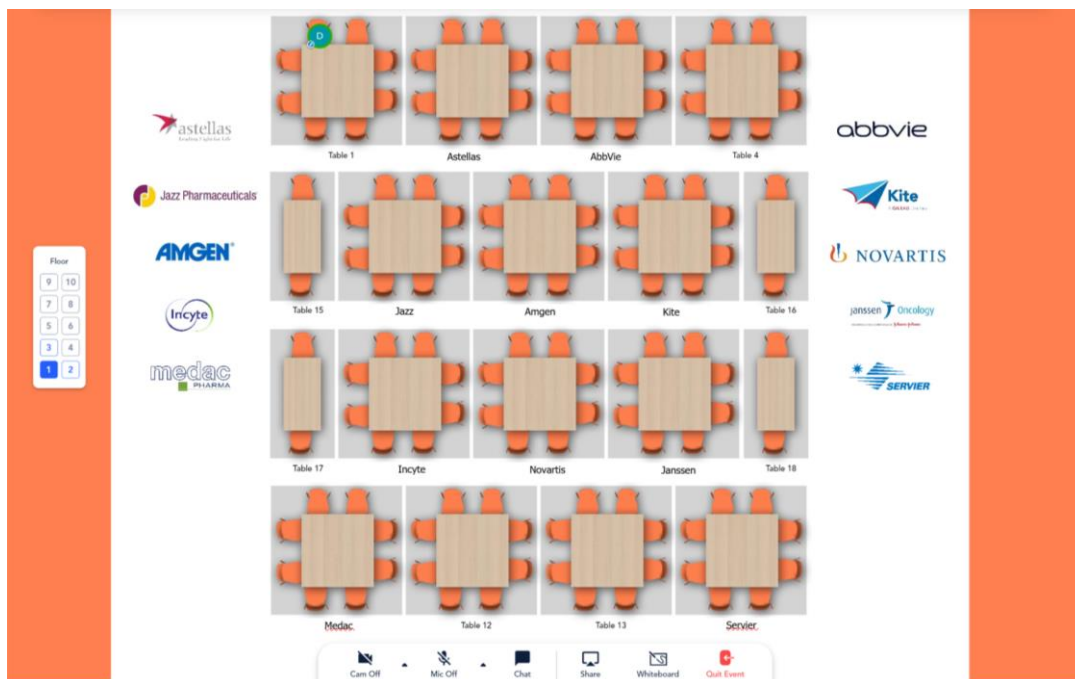
- **Username/Email** – Your email address is used as your username for the event. It is important that you enter exactly the same email address that you supplied when you registered for the meeting at this stage as all of the emails are pre-loaded into the event platform and access will only be granted when a username that has been loaded is entered.
- **Name** – Please use your full name here (FIRST NAME and SURNAME)

For representatives of the sponsoring companies, please add your company name in brackets after your surname.

- **Password** – You will need to create a password (this will be individual to yourself, so it is important to remember / make a note of this password). If you have attended a previous Remo event, you will need to use the password that you created at that time. If you are unable to remember your password, please enter your email address – as long as it is on the safe list, you will then see a Forgotten Password link which you can follow to reset your password.



You will be taken through a quick tutorial and will then arrive in the networking area of the platform which will look something like this:



Please refer to the **Navigating the Platform** document for more information about the networking room.